

Sandals Whitehouse European Village and Spa - Adults Only



PO Box 5000

Westmoreland, Jamaica

Sandals Whitehouse provides an exceptional all-inclusive, adults-only, European-style village resort setting, perfect for adventurous travelers and those who just want to relax. This charming 50-acre resort is nestled on the southwest coast of Jamaica.

Information

Number of Rooms: 360

Room Category Descriptions:

- **LX - Luxury Beachfront Room**
Beachfront rooms located in all 3 villages. All rooms have balconies.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **GB - Honeymoon Grande Luxe Beachfront Room**
Located on the 3rd floor of Italian and Dutch Villages and 4th floor of the French Village with views of the beach and/or ocean.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **BW - Honeymoon Beachfront Walkout Room**
Large beachfront rooms with mahogany 4-poster beds and elegant Caribbean décor. Feature a patio located on the ground floor of the French Village with access to the beach/gardens and a view of the beach.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **GW - Grande Honeymoon Beachfront Walkout Concierge**
Large beachfront rooms with mahogany 4-poster king-size beds and sophisticated décor are located on the ground floor of the Italian and Dutch Villages. All rooms feature patios, beach views, and Suite Concierge Service.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **PC - Penthouse Honeymoon Beachfront Concierge Room**
elegant rooms located on the 4th floor of the Dutch or Italian Villages. Features full concierge service, views of the beach and/or pool, and Continental breakfast room service daily.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **BC - Grande Luxe Beachfront Concierge Suite**
Located on the 1st, 2nd, and 3rd floors in the Dutch and Italian Villages. Offers easy access to the pool and beach, full Concierge Service, and views of the beach and/or pool.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **RW - Romeo and Juliet Honeymoon Beachfront Walkout Concierge**
Spacious bedroom with an alcove living area. Each room has a whirlpool bath, walk-in shower, and double vanity. Located on the ground floor of the Italian and Dutch Villages with easy access to the pool and beach. Rooms also feature Suite Concierge Service.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed

- **HP - Honeymoon Beachfront Penthouse Concierge**
Spacious rooms featuring a balcony, alcove living area, TV, marble bathroom with whirlpool bath, walk-in shower, and double vanity. All suites are located on the top floor of the Dutch and Italian Villages with easy access to the pool and beach.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **1B - Honeymoon Beachfront 1-Bedroom Luxury Suite**
elegant suites located on the 1st, 2nd, and 3rd floors of the Dutch and Italian Villages. Each features a separate living room, full Concierge Service, 24-hour room service, and views of the beach and/or pool. Butler service provided.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **1W - 1-Bedroom Walkout Honeymoon Beachfront Suite**
These suites offer a spacious bedroom with a separate living room, bathroom with a double vanity, walk-in shower, and whirlpool bath. They also feature an in-suite bar, exclusive Concierge and butler service, and a large patio that leads directly out to the beach. Suites are located on the ground floor of the Dutch and Italian Villages.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed
- **1P - 1-Bedroom Penthouse Honeymoon Beachfront**
Spacious rooms with separate living room, TV, marble bathroom with whirlpool bath, walk-in shower, and double vanity, plus in-suite bar, a large balcony, Suite Concierge Service, and butler service.
Occupancy : 2 adults / 2 total
Bedding: 1 king bed

Suite Concierge Service includes:

- Personalized check-in services
- Luxurious accommodations
- Special luggage handling
- Tour arrangements
- Private parties
- A dedicated concierge
- Full bath
- In-room bar
- Robes

Butler Service upon arrival includes:

- Ensuring that the accommodations are ready
- Greeting the guests
- Providing an in-suite registration
- Assisting with unpacking of the belongings

During the stay, butlers will:

- Take room service orders for breakfast, lunch, and dinner
- Check and re-stock the bar
- Maintain the suite
- Organize personalized tours
- Assist with special requests or arrangements
- Provide cell phone for guests to use to contact their butler during their stay

At departure, butlers will:

- Offer to pack luggage and store items for repeat guests
- Arrange transportation
- Escort guests to the lobby for departure

Room Details:

- Adjoining Rooms: No
- Air Conditioning: Yes
- Bathroom Amenities: Hair dryer
- Balcony / Patio: Yes
- Internet Access: Most public areas and many of the rooms have WiFi coverage. All guest rooms are also wired for Internet access via the in-room Ethernet jack, fee applies.
- Iron / Ironing Board: Yes / Yes
- Kitchen Facilities: Coffee maker. Non-concierge rooms are equipped with refrigerators stocked with water, soda, and juices; all other room types feature in-room bar.
- Non-Smoking Rooms: Smoking is not permitted inside any room or suite, but is permitted on the balcony or patio.
- Safe Deposit Boxes: Yes, in room, free of charge
- Smoke Alarm / Sprinklers: Yes / No
- Telephone: Yes
- Television / Radio: TV / Clock radio

Hotel Details:

- Check-in / Check-out: 2:00pm / 11:00am
- Concierge: Yes
- Courtesy Room / Day Room: No
- Elevators: No
- Housekeeping Service: Yes
- Luggage Check / Storage: Yes
- Luggage Porter / Bellhop: Yes
- Number of Floors: 3 floors
- Other Guest Services: Laundry service, meeting facilities including audio/visual equipment, and a nurse's station

Luxury

Available through the LIFESTYLE Collection featuring Luxury

Guests purchasing a Luxury package from the Lifestyle Collection enjoy the following special privileges at Sandals Whitehouse European Village & Spa:

When reserving a Suite Concierge room category, your package includes:

- Personalized check-in
- Luxurious accommodations
- Special luggage handling
- Tour arrangements
- Private parties
- Services of a dedicated concierge
- In-room bar
- Use of bathrobes

When reserving a Suite featuring Butler service, in addition to the above Suite Concierge services, package also includes:

- Butler Service, which includes greeting guests on arrival and providing in- suite registration; assistance with unpacking of belongings; taking room service orders for breakfast, lunch, and dinner; re-stocking of the minibar; and assistance with special requests or arrangements
- Nightly turn-down service
- Room service
- Services are valid per reservation and subject to change

Dining/Entertainment

Dining Facilities:

- Guiseppe's - Italian cuisine. Serving breakfast, lunchtime pizza on the patio, and dinner. Reservations are not required. Dress code is resort casual.
- Jasmine's - Asian cuisine. Serving dinner only. Reservations are not required. Dress code is resort evening attire.
- Cafe de Paris - Croissants, assorted pastries, coffee and tea, and full pastry options. Dress code is resort casual.
- Eleanor's - Caribbean cuisine. Serving dinner only. Reservations are not required. Dress code is resort evening attire.
- The Bayside - International cuisine. Serving buffet-style lunch and dinner. Reservations are not required. Dress code is resort evening attire.
- Bluefield Beach Club - Adjacent to the French Village and open for breakfast, lunch, and early dinner. Dress code is resort casual.
- Arizona Beach Club - Tex-Mex cuisine. Overlooks the beach. Dress code is resort casual.
- Room Service – Yes, in select room categories

Cocktail Lounges or Bars:

- Piano Bar - Located upstairs, above Guiseppe's
- Theatre Bar - Located at the entertainment center
- Main Pool Bar
- French Pool Bar - Located at the Bob Marley Beach Club
- Beach Bar - Located at the Arizona Beach Club
- Juice Bar - Located in the Dutch Village
- Beachside and poolside cocktail service

Entertainment:

- Manager's weekly welcome party
- Nightly shows with live entertainment
- Nightly disco
- Karaoke
- Pianist and sing-a-longs
- Weekly guest and staff talent shows
- Weekly beach party
- Weekly Sandals signature guest party
- Game waves interactive zone
- Slot machines

Dress Code:

- Resort casual - Nice shorts or jeans, swimwear must be covered, no bare feet
 - Resort evening attire - Dress pants for men, shirts with sleeves and collar, dress shoes
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Activities

- Pool: 4
 - Whirlpool: 4
 - Beach: On a private beach
 - Watersports: Glass-bottom boat, snorkeling, scuba diving, water skiing, wind surfing, and water toys, including sailing (fee applies)
Additional charge applies for scuba resort-course certification when not a certified diver.
 - Spa: The Red Lane® Spa features European-style treatments and offers body wraps and scrubs, hydrotherapy, massage, and more.
Each is available for an additional fee.
 - Fitness Center: Aerobics, yoga classes, life cycles, stair master, exercise bicycles, treadmills, universal weights, and free weights are available.
 - Golf: No
 - Tennis: Yes, lighted
 - Shopping: Yes, including Columbia Emeralds
 - Other: Basketball, darts, board games, miniature golf, pool tables, horse shoes, outdoor chess, shuffle board, table tennis, volleyball, squash, nature trail, jogging trail, and bicycling.
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Accessibility

Handicapped rooms: No

Policies

- Minimum check-in age: 18
- Credit card deposit required upon check in: Yes

Other Restrictions:

- No name changes allowed during blackout dates
 - 2-night minimum stay
 - For adults only
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All-Inclusive

All-Inclusive Plan Rating: Full All-Inclusive

All-Inclusive Features Include:

- Unlimited meals, anytime snacks
- Premium brand drinks
- White glove service at signature restaurant
- Daily champagne breakfast
- Beach grill full-table service
- Sunset happy hour every night with cocktail snacks
- Wide selection of land and watersports, including water skiing and scuba diving (with equipment)
- Beach valet service to assist with towel placement, lounge chairs, and to offer misting bottles
- Activities
- Entertainment
- 2 themed late night culinary experiences per week
- Taxes, gratuities, and service fees
- Roundtrip airport transfers from Sangster International Airport

Dining Details:**Breakfast Options:**

- Guiseppe's
- Cafe de Paris
- The Bayside

Lunch Options:

- Guiseppe's
- The Bayside
- Bluefield Beach Club

Dinner Options:

- Guiseppe's
- Jasmine's
- Eleanor's
- The Bayside
- Bluefield Beach Club
- Arizona Beach Club

Room Service: Yes, in select room categories

Beverage Details:

Drinks Included:

- Unlimited premium drinks
- Cocktails and signature drinks
- Juices
- Sodas
- Selection of wines

In-room Beverage Options:

- All rooms include a stocked refrigerator, and all suites include a stocked in-room bar

Entertainment Details:

Evening Entertainment Options:

- Amphitheater
- Live shows
- Live bands
- Piano bar
- Art auctions
- White night
- Carnival party
- Caribbean night
- Charity casino night
- Talent night

Activity Details:

Daytime Activity Options:

- Canoes/kayaks
- Sailboats
- Snorkeling
- Windsurfing
- Hydrobikes
- Scuba diving, includes equipment
- 4 pools, 4 whirlpools
- 2 swim-up pool bars
- Hobie Cats
- Glass-bottom boat
- Water skiing
- Knee boarding
- Table tennis
- Day/night tennis
- Beach volleyball
- Shuffleboards
- Fitness center
- Billiards
- Squash
- Board games
- 3-level amphitheater

Activity Surcharges:

- Additional charge applies for scuba resort-course certification when not a certified diver; golf carts, caddie, and club rental; and spa treatments.

Location/Transportation

Situated on the untouched southern coast of Jamaica, Sandals Whitehouse European Village & Spa is a 50-acre seaside resort within a 500-acre reserve.

Distance from Airport: 75 minutes

Distance from Downtown:

- Negril - 45 minutes
- Montego Bay - 90 minutes

Distance from Beach: On the beach

Local Transportation Options: Taxis available at resort

Car Rentals at Hotel: No

Parking: No

Wedding Information

Available only through the Romance program.

Beautiful Beginnings complimentary wedding packages include:

- Personal pre-planning wedding consultant
- Personal on-resort wedding consultant and dedicated resort wedding team
- Certified marriage certificate
- 1, 5"x7" honeymoon photograph
- Wedding gift from resort
- Bouquet and boutonniere
- Sparkling wine and chilled hors d'oeuvres reception for bride, groom, and 6 guests
- Elegant reception table set for 8 with a floral centerpiece
- Honeymoon dinner for bride and groom at a resort specialty restaurant with white-glove service and a complimentary bottle of sparkling wine
- Preparation of marriage documents
- 2-tier wedding cake
- Full breakfast in bed and mimosas on a morning of your choice

Hotel restrictions and qualification:

- A 6-night minimum stay in any room category must be purchased through our Romance program.
- Guests not meeting the above minimum stay and room requirements still qualify for the complimentary wedding but must pay the processing and administrative fees plus the government and documentation fee per island. Payment is due within 7 days of confirmation and is nonrefundable 45 days prior to arrival.
- Details on how to confirm the date, time, and location for your complimentary wedding will be provided to you by a Romance travel specialist after your reservation is confirmed. Payment for any government or administrative fees will be made directly to Sandals Resorts.

Other information:

- The couple getting married must be on the island a minimum of 48 hours prior to getting married.

U.S. Citizen Requirements for all Sandals Weddings:

- Send the following documents to Sandals/Unique Vacations, 4950 SW 72nd Avenue, Miami, FL 33155 at least 30 days prior to arrival
- Notarized copy of certified state-issued birth certificate
- Notarized copy of U.S. passport photo page
- Notarized copy of divorce degree or death certificate if previously married
- Notarized written consent of parent if under 21 years of age
- Do not send original documents, they cannot be returned
- Submit the original legal documents listed above to your wedding officiate upon arrival
- Bride and groom must stay at the Sandals resort where they are getting married
- Any payments due must be received at least 30 days in advance
- Unused services have no cash value

Please note that Government required documentation is subject to change. All information should be verified directly with the Wedding Planner at the hotel prior to travel.

Available through the Romance program.

The following wedding package is available for purchase:

Highlights of the Flutter of Romance wedding package include:

- Personal pre-planning wedding consultant
- Personal on-resort wedding consultant and dedicated resort wedding team
- On the wings of love bouquet and pink rose boutonniere
- Flutter of Romance structure and décor
- Flutter of Romance table with fuchsia linen runner
- Flutter of Romance centerpiece
- Flutter of Romance menu and place cards (for the bride and groom, plus 6 guests)
- Hanging lanterns
- Flutter of Romance cake
- Pre-recorded musical accompaniment
- Sparkling wine and chilled hors d'oeuvres reception for the bride and groom, plus 6 guests
- Honeymoon dinner for bride and groom at a resort specialty restaurant with white-glove service and a complimentary bottle of sparkling wine
- Mimosa breakfast-in-bed on a morning of your choice
- 1, 5x7 honeymoon photograph
- Preparation of marriage documents
- Certified marriage certificate
- Wedding gift
- And more

For complete details see the Wedding Package information listed under the 'Activities+More' tab in the Destination section of our website for this destination.

Restrictions and conditions may apply. Specific documents are required to get married in Jamaica. Details on how to confirm the date, time, and location for your wedding will be provided to you by a Romance travel specialist after your reservation is confirmed with deposit or final payment.

Additional paid wedding packages available. Please contact a Romance travel specialist for more details.

Twilight ceremony time option for purchase on a request basis. Please contact a Romance travel specialist for more details.

Honeymoon/Anniversary Information

Available only through the Romance program.

Honeymoon couples staying at Sandals will receive complimentary honeymoon amenities featuring:

- Bottle of chilled sparkling wine upon arrival
- Turn-down service including flower petals on the first night
- Breakfast in bed served with fresh flowers on one morning of your stay

To qualify, your hotel must be confirmed as part of the Romance program. Restrictions apply including:

- Honeymoon couple must fax (305-468-6321) or e-mail (honeymoons@uvi.sandals.com) a copy of recent marriage certificate or wedding invitation to the resort prior to travel
 - Honeymoon couple must check-in online at <http://checkin.sandals.com> using the Sandals confirmation number provided on your travel documents at least 4 days prior to check in date
 - Services are subject to change or substitution based on availability at the discretion of the hotel
 - No cash value for unused services
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